

TERMS AND CONDITIONS

Dear Valued Customer,

Please see below for simplified list of our current terms and conditions.

- 1 Any order, once a delivery date has been confirmed, cannot be cancelled or changed within 48 hours of delivery.
- 2 Storage fees will apply for orders not delivered within 5 working days of purchase order.
- 3 Any custom sized cuts, sheet sizes or thicknesses are payable once PO is issued to us – orders cannot be cancelled, if cancelled full payment still applies.
- 4 A PO is commitment to purchase and production won't start until a valid PO is received.
- 5 Hand unloads will incur additional freight charges.
- 6 Demurrage at sites will incur additional freight charges.
- 7 Orders placed without an approved credit application in place and trade terms supplied must be paid in full prior to production.
- 8 Lite Corp or any of its subsidiaries are not liable to replace or refund Clayform voidformer products that have been incorrectly used, stored or installed. Clayform; being a paper based product designed to degrade, is sensitive to climatic conditions. Lite Corp, or any of its subsidiaries, is not liable for any failure due to effects of condensation, ground moisture or any other inclement weather which may cause premature failure. An installation guide is available from our website or through your sales account manager.
- 9 Whilst we use equipment of the highest standards and make our best efforts to ensure product adheres to precise specifications, customers must allow for an acceptable variance of +/- 3mm in all cutting and trimming.

We would like to thank you for your business. Please be aware that our T&C's are subject to change. If you have any questions regarding the above or a general enquiry please feel free to contact us at cs@litecorp.com.au or by simply calling our customer service team on **1300 955 002**

Kind regards,

THE LITECORP TEAM